

IMPORTANT INFORMATION ABOUT YOUR BILLING STATEMENT

Your Kansas Gas Service billing statement will be issued about the same time each month.

- ① **Contact Information:** Information Center telephone number, natural gas leak emergency number, Kansas Gas Service website and customer inquiry address
- ② **Payment Plan Summary**
- ③ **Your Energy Usage** for the previous 13 months
- ④ **Your 18-Digit Kansas Gas Service Account Number**
- ⑤ **Rate and Security Deposit Information**
- ⑥ **Summary of Rates and Charges**

Service Charge partially covers the fixed costs of providing natural gas service to our customers.

Delivery Charge reflects the cost of maintaining and operating the company's natural gas delivery system.

Gas System Reliability Surcharge (GSRs) is a monthly charge that recovers the costs associated with pipeline safety and governmental mandated projects. These costs are subject to change once a year.

Weather Normalization Adjustment (WNA) is based on a comparison of historical temperature data to normal temperature data resulting in an adjustment that reduces the impact of weather extremes on the Delivery Charge portion of your bill. It appears as a credit if the weather was colder than normal or as a debit if the weather was warmer than normal.

Gas Hedge charge is billed only during the months of April through October and is used to purchase financial protection from extreme price increases that might otherwise impact our customers' wintertime Cost of Gas (COG).

Cost of Gas (COG) charge represents the total of the COG Factor multiplied by your usage for this billing cycle.

Franchise Fees are established by and paid to cities.

City or County Tax includes sales tax assessed on utility service by some cities and counties.

Total Amount Due

- ⑦ **Meter Number**
- ⑧ **Meter Reading Dates**
- ⑨ **Number of Days in this Billing Cycle**
- ⑩ **Meter Readings Previous/Present** If an "E" appears after the "previous" or "present" date, your meter reading has been estimated.

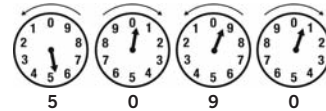
- ⑪ **Constant** is a pressure factor or meter factor used to convert metered volume to billing volume.
- ⑫ **Mcf Billed** is the natural gas energy used during the billing cycle, measured in thousands of cubic feet (Mcf).
- ⑬ **Weather Normalization Adjustment (WNA) Factor** is based on a comparison of historical temperature data to normal temperature data resulting in an adjustment that reduces the impact of weather extremes on your bill. The WNA Factor changes annually.
- ⑭ **Cost of Gas (COG) Factor** changes monthly to reflect charges by natural gas suppliers and transporters.
- ⑮ **Share The Warmth Program** contribution box. Please check this box when making a contribution.
- ⑯ **Billing Statement Summary Box** shows your bill's total amount and due date. To avoid a late payment charge, please pay your bill by this date.
- ⑰ **Bill Payment Address**

Your actual bill may include additional information and show other adjustments that may not appear on this sample billing statement.

READING THE METER

We encourage you to check the index readings on your natural gas meter if you have questions about your usage.

Start with the dial on the right and read the number the hand has just passed. When the hand is between numbers, always use the smaller number. Natural gas usage is determined by taking sequential readings. To find out how much natural gas you used since the last time your meter was read, subtract the previous reading from the present reading shown on your natural gas bill.



Visit www.kansasgasservice.com for more information about your natural gas account, customer choice programs, safety information, energy saving tips and factors affecting the cost of natural gas and industry related information.

CALL BEFORE YOU DIG

If you are planning to dig or perform excavation work, we need your help in preventing damage to underground facilities. For your safety, before you dig, excavate, plant a tree, till soil, install a deck or set fence posts, call 811. If you call two full working days (48 hours) in advance, underground pipelines and facilities will be marked at no charge. Records show that damage from excavation related activities, particularly from equipment digging into pipelines, is the number one cause of pipeline accidents.

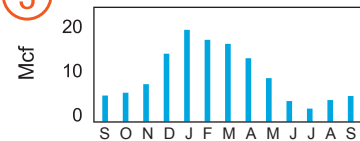


For service, bill inquiries, or assistance, call
Phone: 1-800-794-4780
Gas leaks: 1-888-482-4950
www.kansasgasservice.com
Kansas Gas Service
 PO Box 3535
 Topeka KS 66601-3535

CUSTOMER NAME
CUSTOMER ADDRESS
 ANYTOWN KS 66601-0000

② Average Payment Plan and/or Pay Agreement Account Summary Area

③ **Your Energy Use by Month**



Period	Days	Mcf	Mcf/Day
Current	29	10.000	.3449
Last Year	29	10.000	.3449

Meter Number	Service Period From To	Number Days	Meter Readings Previous Present	Constant	Mcf Billed	WNA/Mcf	Cost of Gas/Mcf
⑦	⑧	⑨	⑩	⑪	⑫	⑬	⑭

Kansas Gas Service provides several ways to get answers to your questions. You may use our automated telephone system, our interactive website (www.kansasgasservice.com) or call our Information Center (800-794-4780).

Amount Due		
Current Charges Due		
Amount Due After Due Date		
Account Number		
Rate	RESIDENTIAL	Statement Date
Active Deposit	NONE	

Previous Balance _____
 Payments Received _____ CR
Balance Forward

- Service Charge
- Delivery Charge
- Gas System Reliability Surcharge
- Weather Normalization
- Gas Hedge
- Cost of Gas
- Franchise Fee
- City Tax
- County Tax
- Current Charges

Total Amount Due



PO Box 3535 • Topeka KS 66601-3535

P:00000 I:NNNNYN 18 0123456789
 #BWNKPCV
 #0000000000000000#

CUSTOMER NAME
CUSTOMER ADDRESS
 ANYTOWN KS 66601-0000

Please return this portion when paying by mail.

Share The Warmth is designed to assist Kansas families with winter heating bills. To participate, please check the box and include your Share The Warmth contribution. Thank you.



When paying in person, please bring this entire bill with you.

Account Number
Amount Due
Current Charges Due
Amount Due After Due Date
Total Enclosed \$

Customer Address
 Anytown, KS

~02K

⑰ **KANSAS GAS SERVICE**
PO BOX 219046
KANSAS CITY MO 64121-9046