



Kansas Gas Service
A Division of ONE Gas

the pipeline

April 2026



Contact 811 Before You Dig

With the warmer weather, you might be eager to get outside and start some outdoor projects like planting a tree or tilling soil for a new garden. Before you pick up that shovel, you must take one important step to become a true Dig Hero: **Contact 811 or visit kansas811.com.**

All underground facilities must be marked before any digging project begins. This helps reduce the risk of damage, service outages and even potential injuries.

Contacting 811 will alert owners of registered pipelines, telecommunication cables and underground power lines to mark their buried facilities. **There's no charge to you for this service.**

Always remember to contact 811 at least two full working days in advance to have utility lines marked. It's that easy to become a Safe Digging Hero!

For more information, visit kansasgasservice.com/digsafe



Natural Gas Pipeline Natural Gas Pipeline Natural Gas Pipeline

Unleash Your Inner Dig Hero This Safe Digging Month!

April is Safe Digging Month, so it's time to celebrate our Safe Digging Heroes! These heroes represent our customers and partners who make sure to contact 811 before they start any digging projects, no matter how big or small. It's not only safe; it's the law.

Join our Safe Digging Heroes: beadigherokansas.com



Scan to Take the Pledge!



Pipeline Purpose and Reliability: How You Receive Safe, Dependable Energy

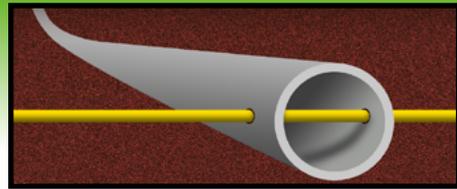


Natural gas pipelines provide a safe way to move natural gas from one location to another. In the United States, a vast network of underground pipelines delivers the many benefits of natural gas to millions of consumers nationwide. Natural gas is a valuable resource for our country's energy demands. Kansas Gas Service is the largest natural gas distribution utility in Kansas, serving more than 651,000 customers in 360 communities across the state.



kansasgasservice.com

Sewer Backup? Check for Cross Bores First!



Example of a Cross Bore

A cross bore occurs when a utility line, such as a pipeline, is unintentionally drilled into or through another utility company's line. For example, if a natural gas pipeline was installed through a sewer line, this can create sewer backup in the home. If you have a sewer line clog, it's important to check for a cross bore before attempting to clear it!

Tools used to clear clogged sewer lines could damage the natural gas pipeline, allowing natural gas to escape, which can migrate into your home or surrounding buildings.

Under certain circumstances, natural gas could ignite, which can be dangerous for you and your family.

Before using a tool to clear the clogged sewer line, use a camera to check for a cross bore. If you discover a cross bore or do not have a camera, call Kansas Gas Service at **888-482-4950**.

» Learn more at kansasgasservice.com/crossbore



**Remember,
contact 811
before digging.
Save the day,
dig safe!**



2026 Security Deposit Interest

The interest rate on security deposits decreased from 4.3% to 3.62% for 2026. To obtain a copy of Kansas Gas Service's terms and conditions regarding the use, retention and return of security deposits, visit kansasgasservice.com/tariffs or call **800-794-4780**.



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