



**Kansas  
Gas Service.**  
A Division of ONE Gas

# the pipeline

June 2025

## Building a Better Tomorrow Together

We're proud to share the 2024 ONE Gas Foundation Impact Report, highlighting how we're making a difference across our communities in Kansas, Oklahoma and Texas. Through the ONE Gas Foundation, our parent company invested more than \$2.5 million in grants, including support for public schools, nonprofit organizations and United Way campaigns. In celebration of ONE Gas' 10-year anniversary, employees helped direct special \$10,000 grants to local nonprofits, and their generosity didn't stop there — they volunteered more than 10,000 hours last year. Together, we're creating a lasting impact in the places we call home.

### Read more in our 2024 Foundation Impact Report.



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## Community Spotlights

In Topeka, we funded a grant to help the Kansas Children's Discovery Center install a high-efficiency natural gas heating system as part of a major expansion. The museum serves more than 120,000 visitors annually — with nearly half receiving free or reduced admission — providing enriching, play-based learning experiences for families across the region.

We also supported Kansas students by funding new lab equipment at Ottawa High School, giving students the tools to engage in hands-on science experiments that spark curiosity and deepen learning.

Additionally, North Central Kansas CASA and Hope's Place Child Advocacy Center received a grant to help recruit and train volunteers who advocate for children who have experienced abuse or neglect.



[kansasgasservice.com](https://kansasgasservice.com)

## 5 Tips to Stay Cool and Save Money This Summer

- Run dryers, dishwashers and other large appliances at night.
- Seal doors and windows to keep cool air in and warm air out.
- Check all vents to ensure they're open and dust-free.
- Switch to a low-flow showerhead and install a faucet aerator to reduce water and energy usage.
- Save energy and money by upgrading to high-efficiency natural gas appliances.



## Manage Your Monthly Bill with the Average Payment Plan

For more predictability in your monthly natural gas bill, you can enroll in our Average Payment Plan, which is based on a 12-month rolling average. This program is a way to reduce the fluctuations of your monthly bill and make budgeting easy by spreading the cost throughout the year. **Learn more and sign up [here](#).**

If you need help paying your natural gas bills, visit our [CARES page](#) for information on local assistance programs. You can also visit with a customer service representative to explore alternative payment options by calling **800-794-4780**.



## Kids Home for the Summer? Let's Talk Natural Gas Safety!

Your kids are out of school for the summer and spending more time around the house. With additional time spent with family, this is a great time to talk about natural gas safety.

Here are some tips you can share with them:

- When an adult is cooking on a stove, the flame should be blue, not orange. If you see it is orange, tell the adult immediately.
- While natural gas appliances can look fun, they're not toys. Don't play with knobs, switches or any part of the appliance.
- Natural gas smells like rotten eggs. This helps detect if there's a leak. If you smell natural gas, leave the area immediately, tell an adult and contact **911**, then Kansas Gas Service at **888-482-4950**.
- You have a meter outside that delivers natural gas into your home. It looks like a gray box with dials and pipes leading out of it. Do not play around the meter or place items on top of it.
- Playing in the dirt can be fun, but it's important to dig safely to avoid damaging these pipelines underground. If an adult is about to dig, they should contact **811** at least two full working days before starting.

