



**Kansas  
Gas Service**  
A Division of ONE Gas

# the pipeline

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## Is Your Home Prepared for Cold Weather?

Oct. 30 is National Weatherization Day, a great reminder to prepare your home for the cold winter months. Proper weatherization can reduce heating costs by up to 15%, depending on the extent of improvement. These tips can help your family keep warm while also saving money on energy costs.

- Seal leaks around doors and windows.
- Lower the temperature on your water heater.
- Close blinds and curtains.
- Change or clean filters on your furnace.
- Install foam gaskets on electrical switches and outlets.
- Have a qualified contractor inspect your heating and cooling system annually.

Weatherization-related financial assistance programs may be available in your area to help upgrade your home to be more energy efficient.

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## Interested in Joining Our Team? We're Hiring!

If you're ready to be part of an engaged workforce with a values-driven culture and a commitment to employee well-being, apply today!

View  
**Open  
Positions** at  
**onegas.jobs**



## Take the Mystery Out of Your Monthly Bill

Have questions about your natural gas bill? We're here to help. Each monthly bill contains the following sections:

- Contact Center phone number, natural gas leak emergency number, Kansas Gas Service website and customer inquiry address.
- Your Kansas Gas Service account information and bill amount.
- Your energy usage for the previous 13 months.
- Summary of rates and charges.
- Your natural gas usage information for the billing period.
- Share The Warmth Program contribution box. Please check this box when making a contribution.

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## Your Role in Meter Safety

There is no maintenance that you need to do to the natural gas meter on your property, but there are some safety tips you can follow to avoid damage so Kansas Gas Service employees can always access the meter.

- Secure your pets away from meters, and never tie a pet to a meter.
- Do not stack anything on, attach anything to or cover a meter.
- Plant bushes, shrubs or trees far enough away to maintain a distance of 3 feet from the meter.
- Remove snow or ice from the meter carefully with a broom or brush, but never kick or try to chip it with a hard object.

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