

WE ARE HERE TO HELP

the pipeline



A monthly newsletter of energy tips, resources and news

March 2022

» You Ask, We Answer:

Why has the Cost of Gas Increased?

Due to increased usage as the weather grows colder, your natural gas bill will likely be higher than previous months. But it's not only the weather - the cost of gas is nearly double what it was at this time last year. [Several factors](#) impacting the natural gas market have resulted in higher costs for natural gas compared to a year ago.

Combined with the higher natural gas prices set by the open market, colder weather months result in increased usage to heat homes. Reducing the amount of natural gas you use in your home can result in a lower monthly bill as you only pay for the gas you use.

We've put together some answers to your questions about the cost of gas and how it impacts your bill.

Usage due to cold weather plays a role in higher Natural Gas bills.



» [Read the full story at kansasgasservice.com/costofgas](https://www.kansasgasservice.com/costofgas)



Bill Averaging Reduces Bill Fluctuations

Customers can reduce the fluctuation of their monthly natural gas bill and budget through the **Average Payment Plan**.

This program reduces the volatility of seasonal energy expenses by spreading out the cost throughout the year based on a residence's 12-month rolling bill average, which means customers will pay about the same amount each month, regardless of usage.

Can We Find Your Home in an Emergency?



In an emergency, first responders and Kansas Gas Service technicians depend on clearly marked addresses to find the right home as quickly as possible. Finding a residence can be challenging if house numbers are unreadable, hidden, unlit or missing. You can help emergency responders and service technicians locate your home by following these steps:

- » Replace aging or faded address numbers.
- » Clear obstructions from blocking your house address numbers (hanging plants, bushes, flags, etc.)
- » Post large numbers that are visible from the street.
- » If allowed, place your address number near the street or on the curb, with a reflective coating and contrasting background.
- » Make sure your house address number can be seen from all directions – or if your home is on a corner, post the number on all sides facing the street.



Need Help With Bills?

Financial Assistance is Available Now!

[kansasgasservice.com/cares](https://www.kansasgasservice.com/cares)

What We Are Doing to Be a Part of a Clean Energy Future

Natural gas is an affordable, reliable and efficient choice to achieve a low-cost, lower-emissions future. U.S. households using natural gas for heating, cooking and clothes drying save an average of \$879 every year compared to homes using electricity for the same activities, according to the American Gas Association.

Kansas Gas Service and its parent company ONE Gas are actively participating in the research, development and deployment of new emissions mitigation, delivery and end-use technologies that help our company and our customers positively impact the environment.

One of those technologies is renewable natural gas (RNG).

RNG projects capture methane from organic materials like food and animal waste, redirecting it away from the environment and removing harmful contaminants from the atmosphere. We are exploring how RNG can deliver this captured methane to homes and businesses just like the natural gas we deliver today.

We are also exploring opportunities with RNG project developers to capture methane from organic waste sites like landfills and wastewater treatment facilities across our service territory and deliver it through our existing pipeline assets.

You can learn about the positive impact we are making in our communities by visiting our 2021 ESG report at esg.onegas.com



Learn How We Are Building a Better Tomorrow



 Click above to watch our ESG report promotional video

LIEAP Deadline is March 31



Are you or someone you know in need of utility bill assistance? Don't forget to apply for the **Low Income Energy Assistance Program (LIEAP)**.

LIEAP is a federally funded program that helps eligible households pay a portion of their home energy costs by providing a one-time per year benefit.

The deadline to file a 2022 application is March 31 by 5 p.m

For more information about LIEAP or to see if you qualify, visit kansasservice.com/LIEAP

Keep More Money in your Pocket

Follow these simple tips to save money, always!
kansasservice.com/energytips

 **Kansas Gas Service**
A Division of ONE Gas

