



**Kansas Gas Service**  
A Division of ONE Gas

# the pipeline

December 2022

Happy HOLIDAYS!

## Happy Holidays!

We appreciate serving you this year and look forward to continuing to provide quality service through 2023.

## Weatherization = Saving Money on Your Natural Gas Bill

Want to stay warm this winter while also saving money? Proper weatherization can reduce your heating costs by up to 10-15% depending on the extent of improvement. Here are some easy tips to use less energy and minimize unnecessary costs.

- » Air seal your home with caulking and weatherstripping
- » Set the temperature on your water heater to 120° F or the “warm setting”
- » Replace or clean your heater’s air filters
- » Have a qualified contractor inspect your heating and cooling equipment annually
- » Change the rotation of your ceiling fans

Want to help a neighbor save money too? [Share this post.](#)

## Answering Your Questions about Natural Gas Prices

From factors that impact natural gas prices to resources available to save money and energy, find your answers in one place at [KGSanswers.com](#).

[LEARN MORE >>](#)

## Did You Know?

Gasoline prices and natural gas prices are unrelated. Energy costs in general are on the rise, and what you pay at the pump isn't the same as what you pay to heat your home. Visit [KGSanswers.com](#) to learn more about your natural gas bill.



## Share the Warmth this Holiday Season



The Share the Warmth program is designed to help Kansas families needing assistance in paying their winter heating bills. To contribute, you may designate a fixed donation amount each month or request that we round up your monthly bill to the next whole dollar. Interested in applying for aid or contributing a pledge?

[CLICK HERE >>](#)



[kansasgasservice.com](#)

# Winter Safety Tip: Keep Your Vents Clear of Snow and Ice

The accumulation of snow and ice increases the potential for damage or obstruction to your natural gas appliance air vents as well as natural gas meters, regulators and other above-ground pipeline facilities.

Snow and ice should be cleared from the exhaust and combustion air vents of natural gas appliances to keep them operating smoothly and to prevent carbon monoxide from entering your home or other structures.

Extreme care should be taken when removing ice or snow. Never try to chip ice off of a natural gas meter. When clearing your vents, use a broom instead of a shovel to avoid causing damage.

Always remember, if you smell a rotten egg-like odor in or around your home, neighborhood or at work, it may be the result of a natural gas leak. Leave the area immediately and then call 911 and Kansas Gas Service at **888-482-4950**. For more information about natural gas safety, visit [kansasgasservice.com/safety](https://www.kansasgasservice.com/safety).



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## Need Help Paying Your Bill? Assistance is Available!

We will work with you to help find options for paying your bill. There are a number of payment plans and financial resources available for customers, including our Average Payment Plan. This program reduces fluctuations in your monthly gas bill and makes budgeting easier by allowing a 12-month average amount each month for natural gas service.

For more information on financial assistance, visit [kansasgasservice.com/cares](https://www.kansasgasservice.com/cares)

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