

NATURAL GAS MATTERS

NOVEMBER 2019



USE YOUR SENSES TO DETECT NATURAL GAS

We all have a role to play when it comes to natural gas safety. Kansas Gas Service regularly inspects, monitors and maintains our pipelines so that we can continue to deliver safe and reliable natural gas to your home or business. As a customer, you can do your part by using your tools to recognize a potential natural gas leak. These tools aren't fancy machines or complicated equipment – they're your eyes, ears and nose!



LOOK: If you see unexplained dry or dead vegetation, blowing dirt or bubbling puddles of water in or around your yard or gas meter, this could be an indication of a natural gas leak.

LISTEN: Do you hear a hissing or roaring sound near a pipeline?
This may indicate a possible leak.



SMELL: An additive called mercaptan is used to give natural gas its distinct sulfur- or rotten-egg-like smell. This strong odor is a warning sign of a possible leak.

CALL: If you suspect a natural gas leak, leave the area immediately and avoid doing anything that might create a spark, such as flipping a light switch, using a phone or opening your garage door. Warn others to stay away and once you're in a safe area, call 911 and Kansas Gas Service at 888-482-4950.



For more information about natural gas safety, visit www.KansasGasService.com.



Kansas Gas Service

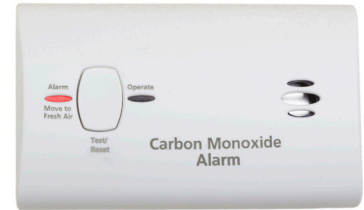


@KansasGas

THE DO'S AND DON'TS OF CARBON MONOXIDE SAFETY

Carbon monoxide is an odorless, colorless and tasteless gas that can make you sick and, under some circumstances, may be deadly. Carbon monoxide is created when fuel doesn't burn completely – sources may include improperly vented or malfunctioning appliances, auto exhaust and blocked chimney flues.

You can prevent carbon monoxide exposure by following these tips:



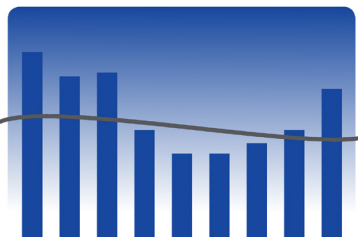
DO:	DON'T:
Install and maintain a carbon monoxide detector.	Block air intake areas near appliances.
Check and maintain proper ventilation of flue and chimney.	Use a natural gas range, oven or space heater to heat your home.
Clean or replace furnace filters regularly.	Start your car, lawn mower, generator or any combustion engine in a closed garage.
Pay attention to the flame on a natural gas appliance – a yellow flame instead of a blue one may be a warning sign that the appliance is not operating or vented properly.	Operate a natural gas or propane grill in an enclosed area.

For more information and safety tips, visit www.KansasGasService.com/carbonmonoxide.

CONVENIENT WAYS TO BUDGET AND PAY

Let Kansas Gas Service help you take some of the guesswork out of budgeting for your energy expenses. The Average Payment Plan reduces the fluctuations in your bill amount each month by spreading your natural gas expenses evenly throughout the year.

Here's how it works: Your monthly bill will be calculated based on a rolling 12-month average, allowing your bills to be relatively stable from month to month, regardless of usage.



For an even easier bill payment process, sign up for Automatic Bank Draft. Once enrolled, your natural gas bill payment will be deducted from your bank account on your due date each month. This happens automatically, even if you are on vacation or just too busy. You won't have to spend any extra time or effort to pay your natural gas bill.

If you would like to enroll or find out more about the Average Payment Plan or Automatic Bank Draft, visit www.KansasGasService.com or call 800-794-4780.