

JULY 2019

NATURAL GAS MATTERS

A BETTER TOMORROW STARTS TODAY.

GIVING BACK TO OUR COMMUNITIES

Making a Difference for a Better Tomorrow

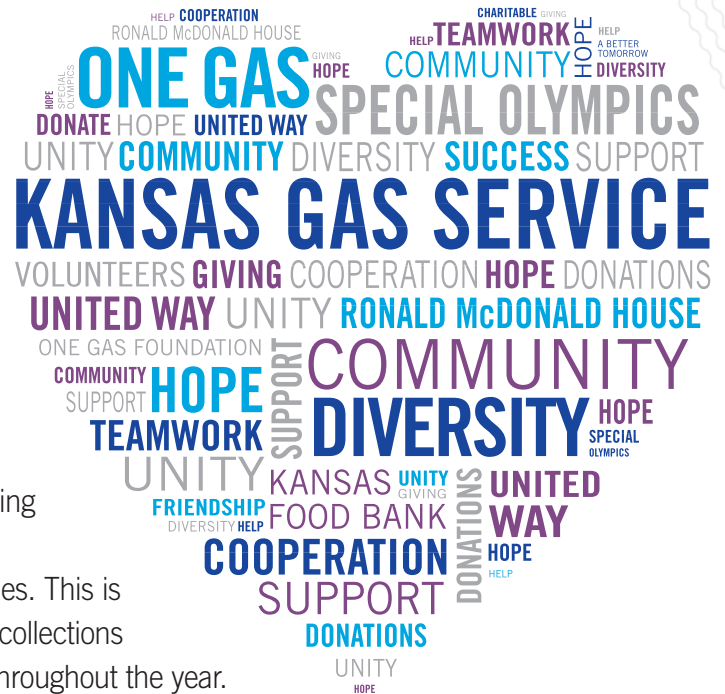


Kansas Gas Service is a division of ONE Gas, one of the largest natural gas distribution companies in the United States with more than 3,600 employees in Oklahoma, Kansas and Texas. Our mission is to deliver natural gas for a better tomorrow, and we do that every day for more than 2.2 million customers in communities throughout our service areas. But we believe that serving our customers goes beyond providing natural gas service. That's why our employees are committed to strengthening our communities through charitable giving and volunteerism.

Our employees are part of a service-oriented culture that emphasizes caring for others. Last year, ONE Gas employees volunteered more than **8,700 hours** in local communities. Here in Kansas, volunteers gave generously of their free time to support organizations like Special Olympics, Kansas Food Bank, Ronald McDonald House and more. But their generosity doesn't end there.

In 2018, ONE Gas employees and retirees pledged more than **\$768,000** to the United Way. With ONE Gas matching every dollar, that's more than **\$1,500,000** that will reach organizations served by the United Way in our communities. This is in addition to the fundraisers, holiday gift drives, clothing collections and more that employees take upon themselves to host throughout the year.

As a company that holds service as a core value, we believe that a better tomorrow can start today.



NEED UPDATES ON YOUR ACCOUNT? WE'LL TEXT YOU!



Kansas Gas Service is excited to offer customers a new option for even more convenience in customer service. You can now receive text or email messages with helpful reminders about your account!

You can receive alerts reminding when your bill is due, confirming payment and notifying you of general account updates. Adjust your message preferences by logging into your online account and selecting “Make Changes to my Account.”

Log in to your account at www.KansasGasService.com today to select and opt in to any alerts you find useful.

CALLING ALL RUNNERS! JOIN US FOR THE 811 RUN

Kansas Gas Service is a proud sponsor of the annual Kansas 811 Run, which promotes safe digging practices and the national 811 number. Join us in Wichita’s Riverside area on August 11 to run 8.11 kilometers and spread the word about digging safety. All proceeds from the event benefit the Kansas Food Bank.

Be sure to check our Facebook or Twitter page for more information. We hope to see you there! And remember, always call 811 at least two full days before you dig.



Visit ks.811run.com for details and to sign up for the race.

OUR MOBILE APP MAKES IT EASY FOR YOU TO MANAGE YOUR ACCOUNT

Did you know we had an app? You can pay bills, view your payment history and more from the convenience of your smartphone with the Kansas Gas Service mobile app. The app is available in both Apple® and Android® app stores by searching for “Kansas Gas Service.”



Make sure you’re using the newest version of the app by checking for updates in the Apple or Android app stores.

You must have a Kansas Gas Service online account to gain account access using the mobile app. You may register for an online account at www.KansasGasService.com.