



QUESTIONS TO ASK GENERATOR SALES REPRESENTATIVES

1. What size generator do I need?
2. What is the difference between a portable generator and a natural gas emergency standby generator?
3. What are the advantages and disadvantages of each generator?
4. Why shouldn't I just go to the hardware store and buy a generator off the shelf?
5. Who will install and service my generator and what is their availability?
6. What is the warranty on the generator?
7. How loud are the different kinds of generators?
8. How difficult is it to move the generators?
9. How many hours will the generator run?
10. What is the maintenance on the generators?
11. How big are the generators?
12. Where do I locate the generator on my property?
13. What is back feeding?
14. What does an Automatic Transfer Switch do?
15. What type of generator is more economical?
16. What is the average cost difference between a portable and a home standby?
17. How safe are the different types of generators?
18. How long does it take to install a home standby?
19. Do I need to have a concrete pad for my home standby?
20. Is a permit required to install a generator?
21. Will there be wires or extension cords coming from my generator?
22. Does my local gas company need to make changes to my natural gas meter or service line? Are there charges associated with those changes?