



NATURAL GAS

Matters



**Kansas
Gas Service**[®]
A Division of ONE Gas

THE SMART ENERGY CHOICE

Natural gas is the choice many people prefer when cooking for their families, warming their homes, getting hot water for their showers and drying their clothes. Natural gas is affordable, efficient and reliable – making it a smart choice for your home, your wallet and the environment.

AFFORDABLE: As an energy source for your home, natural gas offers opportunities to save – especially when compared to electricity. According to the American Gas Association, households that use natural gas for heating, cooking and clothes drying can save hundreds of dollars each year compared to homes using electricity for those applications.

EFFICIENT FOR THE ENVIRONMENT: From source to site, natural gas is the most efficient fuel for your home, but

why should you care? Because, a more efficient fuel means a more environmentally friendly fuel. In fact, 92% of natural gas is delivered to your home as energy, compared with only 32% for electricity. That means that less energy is wasted in production and transportation to your home.

RELIABLE: Today and into the future, natural gas has a critical role in keeping power readily available every time you need it. Regardless of the weather, natural gas is a more dependable energy source. In fact, with a backup generator, natural gas can keep your lights on, the same way it helps power hospitals and other critical facilities, when the power goes out.

To learn more about how natural gas can work for you, visit [KansasGasService.com](https://www.kansasgasservice.com).

COVID-19 UPDATE

As your natural gas provider, our top priority remains the health and safety of our customers, our communities and our employees.

Natural gas is critical to ensuring community and national resilience during the COVID-19 response as well as meeting everyday needs like warming homes, cooking meals and heating water. That's why we have been designated as an essential service provider.

This means our technicians will continue to work and respond to customer needs throughout this pandemic. However, while they are working, we are taking precautions to protect the well-being of our employees and customers.

- Some temporary changes to our operations are in effect; however, we will continue making essential and emergency service appointments.
- Technicians dispatched to your house are neither under

quarantine nor exhibiting known signs of the virus. They are also practicing social distancing, taking proactive hygienic measures and wearing additional personal protective equipment like face masks and gloves.

- We are screening customers to ensure we're not sending technicians to homes where the virus may be present.

These efforts are another way to put safety first and help flatten the curve to prevent the virus from spreading.

While the situation is changing every day, we remain steadfast in our commitment to delivering quality natural gas service in a safe and reliable way.

To view the latest news and updates on our efforts, visit [KansasGasService.com/coronavirus](https://www.kansasgasservice.com/coronavirus).

For those facing financial hardships, view available resources and payment options at [KansasGasService.com/Cares](https://www.kansasgasservice.com/cares).

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Enjoy Natural Gas This Summer ... Outside

We're all ready to get outside and enjoy the warm weather. While summer may be a little different this year, it doesn't mean you can't enjoy some time outside in the fresh air while taking advantage of the versatility of natural gas. Check out some of the natural gas appliances that can enhance your outdoor living space:

Natural Gas Grill: Eliminate the hassle of charcoal or refilling heavy propane tanks because the grill connects right to your home's natural gas system. Plus, cooking outdoors reduces heat in the kitchen – helping keep your energy costs lower.

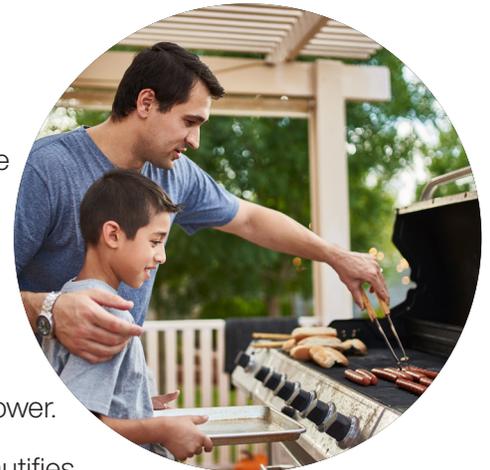
Fire Pit: Maximize your outdoor living space with a centerpiece that not only beautifies your outdoor room but provides a clean and safe way to enjoy an outdoor fire without the need to cut, haul or clean up wood.

Outdoor Natural Gas Lights: Light up your entire outdoor living area after dark while bringing warmth and charm to walkways, driveways, patios or entryways.

Patio Heater: Keep the outdoor fun going into those long summer nights with natural gas heaters for your patio or deck. These umbrella-shaped units radiate heat downward to warm a 12- to 20-foot area and are most effective when temperatures are between 50 and 70 degrees.

Pool Heater: Maintain ideal water temperatures with natural gas all summer long. Natural gas pool heaters warm water twice as fast as electric heaters and are the more energy-efficient choice, saving you money on your energy bills.

Source: American Gas Association



Keep Your Meter Clear

Outdoor living is almost here, and while you're sprucing up your yard, be sure to keep your natural gas meter in mind.

Our employees must be able to access your natural gas meter at all times for reading, maintenance, testing or replacement purposes. So, we ask that you keep the area around your meter clear and free of boxes, leaves and other debris.

Additional reminders for keeping the area around your meter clear and accessible:

- For our employees' safety, please secure your pets away from meters, and **NEVER** tie a pet to a meter.
- Don't stack anything on, attach anything to or cover a meter as this could damage the meter or piping.

