



## WHAT ARE WE DOING IN YOUR YARD?

From time to time, you might see a Kansas Gas Service technician in your yard. Don't worry - they are there for your safety! Every so often, our technicians may need to access your yard to check pipelines, conduct maintenance or take meter readings.

We are required by federal and state regulations to periodically survey our pipelines. To do that, our employees and contractors must have direct access to buried natural gas pipelines and above ground equipment in your yard. An aboveground survey will typically take only a few minutes, and because it does not require access inside the home, you may not even notice it has been done. These routine leak surveys help us make sure our systems are operating properly and safely.

Kansas Gas Service employees also may need access to your yard when you have a scheduled appointment. Performing the following actions can help prepare for a quick and easy appointment:

- Leave your gate or fence unlocked the day of your appointment so our technician can easily access your natural gas meter.
- Be available to grant our technician access to your home if requested and needed as part of your appointment.
- Ensure that all pets are secured in a safe place away from the technician.

If you're unsure of the authenticity of someone claiming to work for or on behalf of Kansas Gas Service, ask to see their ID. Our employees and contractors always carry company identification cards, and they will be happy to show you upon request.

You can play a role in keeping meters and pipelines safe, too. Keep your meter clear of any obstructions or debris, and avoid planting trees or large shrubs near your meter. Be sure to always call 811 at least 48 hours/two full business days before you dig so that any underground utility lines can be marked. If you smell natural gas, leave the area immediately, then call 911 and Kansas Gas Service at **888-482-4950**.

For more information about natural gas safety, visit [KansasGasService.com](http://KansasGasService.com)

## SAVE WITH A NATURAL GAS WATER HEATER

When you're relaxing in a warm bath or steamy shower, the last thing you want to think about is your energy bill. With a natural gas water heater, that will be the furthest thing from your mind. The average household can save approximately \$300 a year on energy bills by replacing an electric water heater with a gas water heater.

Plus, natural gas water heaters heat water about twice as fast as electric water heaters - letting you relax quicker.

To enjoy even more energy savings and an endless supply of hot water, go tankless! Tankless water heaters heat water instantaneously and only when you need it, and since they don't store water, there is no standby heat loss.

So, turn on that shower and enjoy peace of mind with natural gas!

*Source: American Gas Association*



## REBATES UP TO \$3,000 FOR NATURAL GAS VEHICLES

Kansas Gas Service offers rebates to eligible customers for converting or purchasing a dedicated or bi-fuel natural gas vehicle (NGV). This program is supported through a limited fund provided in partnership with the Kansas City Regional Clean Cities Coalition.

NGV equipment must be EPA certified.

### Natural Gas Vehicle Rebate Program

- \$3,000 - Natural Gas Vehicle (Dedicated)
- \$3,000 - Natural Gas Vehicle (Bi-Fuel)

Rebate applications are available online at [KansasGasService.com/CNG](https://www.KansasGasService.com/CNG). Rebates must be applied for within 90 days of vehicle purchase or conversion.

In addition to the savings on fuel, compressed natural gas (CNG) engines have inherently lower emissions. Because natural gas contains less carbon and more hydrogen than liquid transportation fuels like gasoline, ethanol and diesel fuel, natural gas engines produce less carbon dioxide for the same amount of energy consumed.



Kansas Gas Service operates public CNG filling stations at our Overland Park Service Center (11401 W. 89th St.) and at our Topeka Service Center (200 E. 1st Ave.)

To learn more about the advantages of CNG and natural gas vehicles and to apply for a rebate, visit [KansasGasService.com/CNG](https://www.KansasGasService.com/CNG).

## BUDGETING MADE EASY WITH THE AVERAGE PAYMENT PLAN

Let Kansas Gas Service help you take some of the guesswork out of budgeting for your energy expenses. The Average Payment Plan reduces the fluctuations in your bill amount each month by spreading your natural gas expenses evenly throughout the year.

### Here's how it works:



Your monthly bill will be calculated based on a rolling 12-month average, allowing your bills to be relatively stable from month to month, regardless of usage.



Your bills will fluctuate slightly each month; however, the change should be modest since it will be based upon actual costs over a 12-month period.

If you would like to find out more about the Average Payment Plan, contact our customer service team at **800.794.4780** or log in to your account at [KansasGasService.com](https://www.KansasGasService.com) to enroll today.

