



DECEMBER 2020



SHARE THE WARMTH WITH NEIGHBORS IN NEED

This year has been challenging for many people, so this holiday season, consider joining other Kansas Gas Service customers by spreading some much needed cheer to those in need across the state. All you need to do is make a contribution to *Share The Warmth*. It's a special way to help those in your community who face difficulties paying their energy bills.



SHARE THE WARMTH

Share The Warmth is a partnership between Kansas Gas Service and The Salvation Army that provides energy assistance throughout the winter to Kansans whose immediate financial resources simply cannot cover their home-heating expenses. *Share The Warmth* is available to residents of communities served by Kansas Gas Service.

Your contribution to *Share The Warmth* goes directly into a fund administered by The Salvation Army that makes payments to the utility or energy supplier on behalf of the person receiving assistance. Donations to the program cover the cost of any home-heating source, not just natural gas. It makes no difference – **the goal is to keep people safe and warm.**

Giving is easy. You may contribute online at [KansasGasService.com](https://www.KansasGasService.com), by logging in to your account and clicking the *Share The Warmth* toggle next to the payment button. You can designate a fixed amount to be added to your monthly bill or round up your bill to the next whole-dollar amount. You also may contribute by checking the *Share The Warmth* box on your payment coupon and adding the extra amount to your natural gas bill payment. You may give as much or little as you'd like.

Every dollar helps, and all contributions to *Share The Warmth* are tax deductible. The ONE Gas Foundation also matches a portion of the donations made each year. Please join us as we help keep families warm this winter by adding your gift to *Share The Warmth*.

If you are facing financial hardships and need assistance paying your bills, visit [KansasGasService.com/cares](https://www.KansasGasService.com/cares) to view available resources and payment options.



NATURAL GAS *Newsletter*

Winter Safety Tip: Keep Your Vents Clear of Snow and Ice

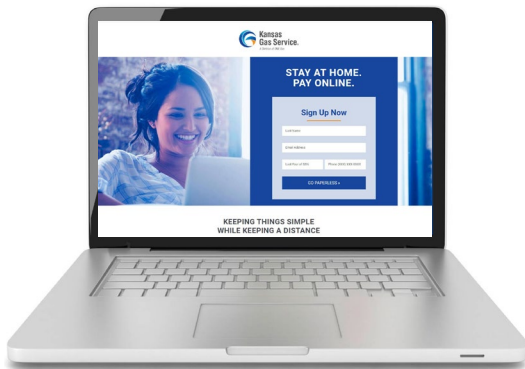
Views of snow-covered trees and houses can feel like a winter wonderland, but too much snow and ice can also make it not-so-wonderful. Did you know the accumulation of snow and ice also increases the potential for damage or obstruction to your natural gas appliance air vents as well as natural gas meters, regulators and other above-ground pipeline facilities?

Snow and ice should be cleared from the exhaust and combustion air vents of natural gas appliances to keep them operating smoothly and to prevent carbon monoxide from entering your home or other structures. Extreme care should be taken when removing the ice or snow. **Never try to chip ice off of a natural gas meter.** When clearing your vents, use a broom instead of a shovel to avoid causing damage.

Always remember, if you smell a rotten egg-like odor in or around your home, neighborhood or at work, it may be the result of a natural gas leak. Leave the area immediately and then call 911 and Kansas Gas Service at 888-482-4950. For more information about natural gas safety, visit [KansasGasService.com](https://www.KansasGasService.com).



Quick and Convenient Ways to Budget and Pay Your Bill



This year, many of us have spent more time online than ever before, so why not get your natural gas bill online too? By enrolling in **Electronic Statements**, you will receive an email each month with a link to view and pay your bill online. Statements are secure and organized. It's easy and convenient!

For an even easier bill payment process, sign up for **Automatic Bank Draft**. Once enrolled, your payment will be deducted from your bank account on your due date each month. This happens automatically, even if you forget. You won't have to spend any extra time or effort to pay your natural gas bill.

Looking for a simple way to help plan out your expenses? Sign up for the **Average Payment Plan**! This plan can help you budget by reducing the fluctuations in your bill amount each month by spreading your natural gas expenses evenly throughout the year. Here's how it works: Your monthly bill will be calculated based on a rolling 12-month average, allowing your bills to be relatively stable from month to month, regardless of usage.

Visit [KansasGasService.com/GoPaperless](https://www.KansasGasService.com/GoPaperless) to enroll in Electronic Statements. For more information or to sign up for Automatic Bank Draft or the Average Payment Plan, log into your account [KansasGasService.com](https://www.KansasGasService.com) or call 800-794-4780.