

NATURAL GAS MATTERS

DECEMBER 2019



GIVE THE GIFT OF WARMTH THIS HOLIDAY SEASON

This holiday season, consider joining other Kansas Gas Service customers by spreading cheer to those in need across the state. All you need to do is make a contribution to *Share The Warmth*. It's a special way to help those in your community who face difficulties paying their energy bills.

Share The Warmth is a partnership between Kansas Gas Service and The Salvation Army that provides energy assistance throughout the winter to those whose immediate financial resources simply cannot cover their home-heating expenses. *Share The Warmth* is available to residents of communities served by Kansas Gas Service.

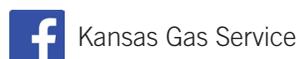


Your contribution to *Share The Warmth* goes directly into a fund administered by The Salvation Army that makes payments to the utility or energy supplier on behalf of the person receiving assistance. Donations to the program cover the cost of any home-heating source, not just natural gas. It makes no difference – the goal is to keep people safe and warm.

Giving is easy. You may contribute online at KansasGasService.com, by logging in to your account and clicking on the *Share The Warmth* toggle next to the payment button. You can designate a fixed amount to be added to your monthly bill or round up your bill to the next whole-dollar amount. You also may contribute by checking the *Share The Warmth* box on your payment coupon and adding the extra amount to your natural gas bill payment. You may give as little or as much as you'd like.

Every dollar helps, and all contributions to *Share The Warmth* are tax deductible. The ONE Gas Foundation also matches a portion of the donations made each year.

Please join us as we help keep families warm this winter by adding your gift to
Share The Warmth.



WINTER WEATHER SAFETY TIP – KEEP YOUR VENTS CLEAR

Winter weather can be dangerous enough when snow and ice cover our roadways. But did you know the accumulation of snow and ice also increases the potential for damage or obstruction to your natural gas appliance air vents as well as natural gas meters, regulators and other above-ground pipeline facilities?

Snow and ice should be cleared from the exhaust and combustion air vents of natural gas appliances to keep them operating smoothly and to prevent carbon monoxide from entering your home or other structures. Extreme care should be taken when removing the ice or snow. Never try to chip the ice off from a natural gas meter. When clearing your vents, use a broom instead of a shovel to avoid causing damage.

Always remember, if you smell a rotten egg-like odor in or around your home, neighborhood or at work, it may be the result of a natural gas leak. Leave the area immediately and then call 911 and Kansas Gas Service at 888-482-4950. For more information about natural gas safety, visit KansasGasService.com.



FIND COMFORT AND WARMTH WITH NATURAL GAS

When the temperature drops outside, you can rely on natural gas to keep your home warm and cozy inside. With a natural gas furnace, your home feels warmer and more comfortable, and it heats up faster and more efficiently. Natural gas heating systems also use less energy – keeping you warm and cozy throughout the winter with a little extra jingle in your pocket for the holidays.

But that's not the only way natural gas can fill your home with comfort. Natural gas fireplaces are another great option for home heating. They are efficient, easy to use and provide all the warmth, comfort and ambiance of a wood-burning fireplace. Plus, natural gas fireplaces light with the flip of a switch or the turn of a key, which means you can enjoy your fire sooner and without all the mess of a woodburning fireplace.



Next time you curl up with a good book, snuggle up to your loved ones or turn on Netflix for family movie night, rest assured that natural gas will be there to keep you warm, comfortable and cozy all winter long.