

AUGUST 2019

NATURAL GAS MATTERS

A BETTER TOMORROW STARTS TODAY.

KEEPING OUR PIPELINES SAFE AND SECURE



At Kansas Gas Service, we work hard to provide our customers with reliable service around the clock. Part of that means keeping our pipelines and facilities secure. Did you know that you can play a part in keeping us all safe, too?

Since natural gas plays such an important role in our everyday lives, maintaining our system reliability is a high priority. Our customers can offer another layer of security by following the motto “If you see something, say something.”

If you ever observe something unusual or out of the ordinary near one of our facilities, call our emergency line at 888-482-4950 to report the incident. If you feel there is an immediate threat or emergency, you should always call 911. Be sure to describe the location, when it occurred, what happened and how many people were involved, along with detailed descriptions of any people or vehicles.

**IF YOU SEE
SOMETHING
SAY
SOMETHING**

Unusual activity near our pipeline facilities includes:

- People acting suspiciously or loitering;
- A suspicious or unmarked vehicle parked nearby;
- People recording or monitoring activities;
- People showing unusual interest; and
- People taking photos or notes.

Thank you for helping keep our pipeline system safe!

ONE CALL CAN KEEP YOU SAFE



Do you have a few outdoor projects to finish up before summer ends? Remember to always call 811 at least two full business days before starting any digging project. From building a deck to planting a tree, every digging and excavation project requires a call to 811 – a free and easy service that keeps you and your neighbors safe.

One phone call to 811 from wherever you are will route you to Kansas One Call, which will alert owners of underground pipelines, telecommunication cables and power lines to mark their buried assets within two business days of the request. The lines will be marked with flags or non-permanent spray paint that let you know to stay clear of that area when digging. It's important to keep these markers in place until all digging has been completed.

So, don't forget: Know what's below – call 811 before you dig!



SAVE WITH A NATURAL GAS WATER HEATER



When you're relaxing in a warm bath or steamy shower, the last thing you want to think about is your energy bill. With a natural gas water heater, that will be the furthest thing from your mind. The average household can save approximately \$300 a year on energy bills by replacing an electric water heater with a gas water heater. Plus, natural gas water heaters heat water about twice as fast as electric water heaters – letting you relax quicker.

To enjoy even more energy savings, design flexibility and an endless supply of hot water, go tankless! Tankless water heaters heat water instantaneously and only when you need it, and since they don't store water, there is no standby heat loss.

So turn on that shower and enjoy peace of mind with natural gas!

Source: American Gas Association



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