SERVING OUR COMMUNITIES FOR A BETTER TOMORROW



UNITED WAY UNITY RONALD McDONALD HOUSE

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At Kansas Gas Service, our mission is to deliver natural gas for a better tomorrow. Each day, we deliver safe, reliable and affordable natural gas to more than 638,000 customers in 360 communities throughout Kansas. But we believe that serving our customers goes beyond just distributing natural gas. That's why our employees are committed to strengthening our communities through charitable giving and volunteerism.

Kansas Gas Service is a division of ONE Gas, Inc., which employs more than 3,500 people in Kansas, Oklahoma and Texas. Throughout our entire territory, our employees engage in a culture that values caring for others and acting as community partners. Last year, ONE Gas employees volunteered 8,600 hours in local communities. Here in Kansas, volunteers gave generously of their free time to support organizations like the Special Olympics, Kansas Food Bank, Ronald McDonald House and more. But their generosity doesn't end there.

In 2017, ONE Gas employees, retirees and directors pledged \$746,930 to the United Way. With ONE Gas matching every dollar, that's \$1,492,000 that will reach organizations served by the United Way in our communities. Our employees also contributed a total of \$218,000 to other charitable organizations, which was matched 100 percent by the ONE Gas Foundation, doubling the impact of their generosity. And that's not to mention the fundraisers, holiday gift drives, clothing collections and more that employees take upon themselves to host throughout the year.

As a company that holds service as a core value, we're proud to have employees who place a premium on helping others. By serving our communities, we believe that a better tomorrow can start today.

WHAT'S THAT TECH DOING IN YOUR YARD?



From time to time, you might see a Kansas Gas Service technician in your yard. Don't worry – they are there for your safety! Every so often, our technicians may need to access your yard to check pipelines, make repairs or take meter readings.

We are required by federal and state regulations to periodically survey our pipelines. To do that, our employees and contractors must have direct access to our pipelines and equipment, which may be buried in your yard. A leak survey will typically take only a few minutes, and because it does not require access inside the home, you may not even notice it has been done. These routine leak surveys help ensure that our systems are operating properly and safely.

Kansas Gas Service employees also may need access to your yard when you have a scheduled appointment. Performing the following actions can help prepare for a quick and easy appointment:

- Leave your gate or fence unlocked so the technician can access your natural gas meter.
- Be available to grant our technician access to your home if this has been requested.
- Ensure that all pets are secured in a safe place away from the technician.

Our employees and contractors always carry company IDs. If you're ever unsure of the authenticity of someone claiming to work for Kansas Gas Service, ask for their ID or call us at 1-800-794-4780 to confirm.

SIMPLIFY YOUR BILLS WITH PAPERLESS BILLING AND AUTOMATIC BANK DRAFT

Whether it's with work, school, kids or traveling, chances are you've got your hands full. Let Kansas Gas Service make it easier for you. Sign up for our Paperless Billing Program and receive your monthly billing statement online. Each month when your bill is ready to view, you will receive an email with a link to our website where you can review your statement and even pay your bill online.

For even more convenience, enroll in Automatic Bank Draft and your monthly bill will be automatically withdrawn from your checking or savings account on your due date each month. With Automatic Bank Draft, you'll never miss a payment,

even if it slips your mind.

To enroll in either one of these programs, log in to your account at www.kansasgasservice.com and click on "Paperless Billing" or "Automatic Bank Draft" to the right of the "Make Payment" button.

