

DECEMBER 2018

NATURAL GAS MATTERS

A BETTER TOMORROW STARTS TODAY.

HELP YOUR NEIGHBORS STAY WARM



When the weather gets colder, increased home-heating bills can cause strain on budgets for some families who are struggling to make ends meet. That's where *Share The Warmth* comes in. By contributing to *Share The Warmth*, you can join other Kansas Gas Service customers in helping members of your community stay warm this winter.

Share The Warmth is a partnership between Kansas Gas Service and The Salvation Army that provides energy assistance throughout the winter to those whose immediate financial resources simply cannot cover their home-heating expenses. *Share The Warmth* is available to residents of communities served by Kansas Gas Service.

Your contribution to *Share The Warmth* goes directly into a fund administered by The Salvation Army that makes payments to the energy provider on behalf of the person receiving assistance. Donations to the program cover the cost of any home-heating source, not just natural gas. It makes no difference – the goal is to keep people warm.

Giving Is Easy: You may contribute online at www.KansasGasService.com, by logging in to your online account and clicking on the *Share The Warmth* button next to the Make Payment button. You can designate a fixed amount to be added to your monthly bill or round up your bill to the next whole-dollar amount. You also may contribute by adding an amount to your natural gas bill payment and checking the *Share The Warmth* box on your payment coupon.

Please join us as we help keep families warm this winter by adding your gift to *Share The Warmth*.



STAY SAFE IN SNOW AND ICE



The accumulation of snow and ice increases the potential for damage or obstruction to your natural gas meter or appliance air vents. Snow and ice should be cleared from exhaust and combustion air vents of natural gas appliances to keep them operating smoothly and to prevent carbon monoxide from entering homes and other structures.

Extreme care should be taken when removing ice or snow from such vents; when possible, use a broom instead of a shovel to avoid damage, and never stand or climb on unsafe ground or surfaces to reach vents.

Always remember, if you smell a pungent or rotten egg-like odor, it may be a natural gas leak. Leave the area immediately and then call 911 and Kansas Gas Service from a telephone away from the area: 1-888-482-4950. For more information on natural gas safety, visit www.KansasGasService.com.

KEEP THE LIGHTS ON WITH NATURAL GAS

Don't get caught without power during an electrical outage – invest in a natural gas generator! If your electricity goes out, the natural gas generator will start automatically, providing emergency backup power to support your electrical needs.

Efficient. With the higher cost of gasoline and diesel, natural gas generators are much more affordable and convenient to operate.

Dependable. Natural gas generators operate using the same service that serves your furnace, water heater and other natural gas appliances.

Convenient and Safe. Since the generator is a fixed installation and is connected directly to your underground natural gas line, you won't have the hassle of moving a portable unit and filling with gasoline or diesel, which can be dangerous if spilled.

Automatic. Natural gas generators are wired directly to your electrical system. Within seconds of a power outage, the unit comes on, supplies power and switches off when power returns – automatically, even when you are away from home.

