



Natural Gas Matters

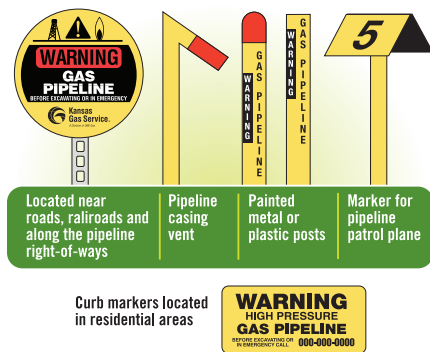
IDEAS AND INSIGHTS FROM YOUR NATURAL GAS SERVICE PROVIDER



Pipeline Safety – What Is a Pipeline Right-of-Way?

Kansas Gas Service uses a network of buried pipelines to deliver safe, clean and efficient natural gas to homes and businesses throughout the state. We regularly monitor and maintain our pipelines to ensure they are operating as safely and efficiently as possible. You can help with pipeline safety, too, by learning a few facts about pipeline rights-of-way.

A pipeline right-of-way is a strip of land over and around buried pipelines and other natural gas equipment that allows them to be permanently located on public and/or private land to provide natural gas service. They allow pipeline operators, like Kansas Gas Service, to access their buried pipelines. Rights-of-way should be kept clear of obstructions to enable Kansas Gas Service employees to safely operate, patrol, inspect, maintain and repair the pipelines.



In rural areas, you can spot a pipeline right-of-way by looking for line markers, like the ones shown in this image, which are used to indicate the presence of a buried pipeline. In populated areas, pipeline markers are not always required, which is why it is important to always call 811 to have underground utility lines located and marked before beginning any excavation.

REMEMBER:

- Call 811 at least two full working days before you dig.
- Don't dig until locations of all utility facilities are marked or cleared.
- Don't dig where there are marked utilities.
- Don't plant trees or tall shrubs on or near a right-of-way.
- Don't dig, build, store or place anything on or near a right-of-way.

If you smell natural gas, leave the area and call 911 or Kansas Gas Service at 1-888-482-4950.

For more information, visit our website at www.kansasgasservice.com/811.

CALL BEFORE YOU DIG – Be cautious before beginning any construction projects on your property, such as the installation of fences, mailboxes, sprinkler systems, etc. You should never dig or construct anything without first calling 811 to have the natural gas pipelines and other utility facilities marked at no cost to you. It's important that you do not install any structures, plant trees or shrubs or store anything that could be an obstruction on or near rights-of-way.



EXCESS FLOW VALVES NOTIFICATION – New federal regulations require Kansas Gas Service to notify residential and small commercial natural gas customers of the option to request installation of an excess flow valve on existing service lines. An EFV is a safety device installed below ground inside the natural gas service line between the main and the meter. It is designed to restrict uncontrolled release of natural gas by automatically closing if the service line is completely severed or severely damaged.

EFVs are not designed to protect against an appliance or other leak in your home or business, meter leaks or partial damage to your service line. You are not required to have an EFV installed, and Kansas Gas Service will install one in the future at no cost to you when, during the normal course of business, any eligible service line is replaced or the service tap connection is exposed.

You may read more about EFVs on our website.

www.kansasgasservice.com

Natural Gas: The Smart Choice for Home Energy

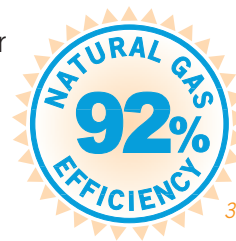
What makes natural gas a smart home energy option? In addition to cooking the best meals and bringing you the most comfortable heat, it's also an abundant, affordable and efficient product.



ABUNDANT: The United States is a top producer of natural gas. With abundant resources throughout the country, the future supply of natural gas in the United States is estimated to meet our country's diverse energy needs for more than 100 years.

AFFORDABLE: With an abundance of natural gas in our nation, natural gas prices are expected to remain low and stable for decades to come. Over the past four years, customers who have used natural gas for heating, cooking and clothes drying have saved almost \$50 billion nationwide.

EFFICIENT: From source to site, natural gas is the most efficient fuel for your home. Ninety-two percent of natural gas is delivered to your home as energy, compared with only 32 percent for electricity. That means that less energy is wasted in production and transportation to your home, making natural gas a highly efficient fuel.



Compared with only 32 percent for electricity.

Have You Downloaded Our Mobile App?



You can pay bills, view payment history and more from the convenience of your smartphone with the Kansas Gas Service mobile app. The app is available in both Apple® and Android® app stores by searching "Kansas Gas Service."

You must have a Kansas Gas Service online account to gain account access using the mobile app. You may register for an online account at www.kansasgasservice.com.

