



Natural Gas Matters

IDEAS AND INSIGHTS FROM YOUR NATURAL GAS SERVICE PROVIDER



Know What's Below – Call 811 Before You Dig

Spring has finally sprung! In this warmer weather, you might be eager to head outside to finish up some outdoor projects you've been putting off all winter. But if any of those projects involve digging, there's an important call you need to make before you dig: a call to **811**.

April is National Safe Digging Month and the perfect time to refresh your knowledge about safe digging practices. To prevent injury, damage and service outages, it's imperative that all underground utility lines be identified before any digging project begins.

One phone call to **811** from wherever you are will route your call to **Kansas 811**, which will alert owners of pipelines, telecommunication cables and power lines to mark their buried assets within two full business days of the request. **There's no charge to you for this service.** You may also submit a locate request online by visiting www.kansasonecall.com.

Whether you're planting a tree, tilling soil, installing a deck or sprinkler system or setting fence posts, always remember to call **811** at least two full business days before you plan to dig to allow all utility line locations to be marked.

It's easy to do. So during National Safe Digging Month, and any time of year, be safe – call **811** before you dig. For more information about digging safety, visit the safety section of our website at www.kansasgasservice.com.



UTILITY GRAFFITI

WHAT DOES IT MEAN?

Have you ever seen colorful lines spray-painted on the street or sidewalk and wondered what they were? It might not look very pretty, but this “utility graffiti” is actually there to help prevent damage to property and make construction activities safer.

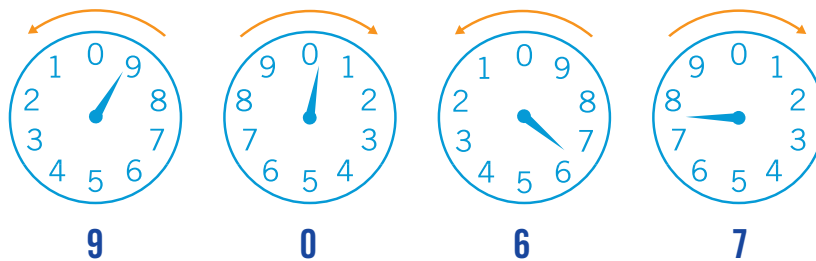
Each color indicates a different type of buried asset, from natural gas pipelines to electric utilities and telecommunication cables. When a construction project is planned for a specific area, line locators mark all buried assets so workers know not to dig near the markings. While it may look like just a mess of lines to you, “utility graffiti” is actually a very important safety precaution; and unlike other graffiti, these utility markings will fade after a few weeks.

“Utility graffiti” isn’t just for construction companies. You, too, can call 811 two days before starting any digging project – no matter how small – to have underground utilities marked free of charge.

Reading Your Natural Gas Meter

Are you curious about how to read your own meter? It’s not hard; simply follow these three steps:

1. Notice the numbers are in a clockwise position on some dials and in a counterclockwise position on others.
2. Read each dial in the direction of the arrow, starting with the dial on the left.
3. Record the last number the needle has passed on each dial, even if the needle has almost reached the next highest number.



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