

Natural Gas Matters

IDEAS AND INSIGHTS FROM YOUR NATURAL GAS SERVICE PROVIDER



Use Your Senses to Detect Natural Gas

Kansas Gas Service is focused on providing safe and reliable natural gas service to your home and business. You can play a part in natural gas safety, too. Find out how you can use your senses to recognize the signs of a potential natural gas leak.

How to Recognize a Natural Gas Leak



• **LOOK:** If you're near a natural gas pipeline and you see dirt or water blowing in the air or continuous bubbling from standing water, this could be a sign of a leak.

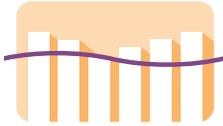
• **LISTEN:** Do you hear a hissing or roaring sound near a pipeline? This may be an indication of a leak.

• **SMELL:** An additive called mercaptan is used to give natural gas its distinct sulfur- or rotten-egg-like odor. This pungent smell is a warning sign of a possible leak.

• **CALL:** If you suspect a natural gas leak, **leave the area** and avoid doing anything that could create a spark. Warn others to stay away and then immediately call 911 or Kansas Gas Service at 1-888-482-4950.

For more information about natural gas pipeline safety, visit www.kansasgasservice.com, and click on the "Safety" tab.

Paying Made Easy with the Average Payment Plan and Automatic Bank Draft



Make budgeting for your energy expenses simple with the Kansas Gas Service Average Payment Plan. Enrolling in this program reduces the fluctuations in your bill amount each month by spreading your natural gas expenses throughout the year.

Here's how it works: Your monthly bill will be calculated based on a rolling 12-month average, allowing your bills to be relatively stable from month to month, regardless of usage. Your bills will fluctuate slightly each month; however, the change should be modest since it will be based upon actual costs over a 12-month period.

Want to simplify your bills even further? Sign up for Automatic Bank Draft. Once enrolled, your natural gas bill payment will be automatically deducted from your bank account on your due date each month. This happens automatically, even if you are on vacation or just too busy – you won't have to spend any extra time or effort to pay your natural gas bill. We do the work for you.

If you would like to enroll or find out more about the Average Payment Plan or Automatic Bank Draft, visit our website at www.kansasgasservice.com or contact our information center at 1-800-794-4780.

Save Money While Staying Warm

Here are some helpful tips for saving energy and money by keeping your home energy efficient this winter.

CALL IN A PROFESSIONAL. Have a professional inspect your furnace every year to maintain peak operating efficiency.



WEATHERIZE YOUR HOME. Weather-stripping and caulking windows and doors can prevent cold air from entering – and warm air from escaping – the home.

SEAL AND INSULATE YOUR DUCTWORK. Air can often escape through leaks in your system's ductwork. Apply foil tape to seal leaks, and insulate exposed ductwork in unheated areas of the home.

CLEAN OR REPLACE YOUR AIR FILTERS. A dirty furnace filter can cause the system to run less efficiently. Clean or change your filter once a month.

ADJUST YOUR THERMOSTAT. Using a programmable thermostat or turning down the temperature when you are away from home can help reduce energy consumption.

To find more tips for an energy-efficient home, try our online energy calculators under the "Save Energy & Money" tab at www.kansasgasservice.com.

