



Kansas Gas Service

A Division of ONE Gas

the pipeline

October 2022



Spark the Movement for Energy Efficiency!

Share your support for more energy efficient opportunities in your community.

Learn more at: [ENERGYSMARTKANSAS.ORG >>](https://ENERGYSMARTKANSAS.ORG)



Offering You Assistance This Winter

Utility- and weatherization-related financial assistance programs may be available in your area to help pay your utility bill or upgrade your home to be more energy efficient.

[LEARN MORE >>](#)

Special Reconnection Payment Plan

If your natural gas service is disconnected due to nonpayment, we're here to help.

From October 1 – 31, customers who have exhausted standard payment arrangements can pay 20% of their total account balance to restore their service before the cold weather moves in. The remaining balance will be billed in four equal installments.

To take advantage of this special reconnection payment plan opportunity and restore your service, call our Customer Contact Center at 800-794-4780, Monday through Friday, 7 a.m. – 7 p.m.

You can also visit:

[KANSASGASSERVICE.COM/CARES >>](https://KANSASGASSERVICE.COM/CARES)

to find financial resources available in your community.

Saving Energy Saves Money

Now is a perfect time to perform a few quick actions to help keep your home safe, warm and energy efficient before the cold weather arrives. Check out our energy tips to help you prepare for winter.

[READ TIPS >>](#)



kansasgasservice.com



Why Has My Natural Gas Bill Gone Up?

Due to rising natural gas costs, customers will see higher utility bills in the coming months.

We know this comes during challenging financial times for many customers who are also dealing with higher prices at grocery stores and gas stations. To help, we've created a dedicated webpage to answer questions you may have and provide information on ways to manage your bill.

[KGSANSWERS.COM >>](https://kgsanswers.com)

Why has the cost of natural gas risen so much?



Demand for natural gas has grown at a greater rate than production causing prices to surge globally, increasing prices for everyone. Because of that and other market factors, customers will see an increase in the cost of gas used.

Do you set the price for natural gas?

KGS doesn't set the price for natural gas or profit from the cost of gas. **We continuously work to secure the lowest prices possible for our customers.**



What can I do to make my bill more manageable?



Enroll in our Average Payment Plan, which is based on a 12-month rolling average of your natural gas bill. This allows for more predictability in your bill.

Is financial assistance available?

Yes. If you are experiencing financial hardship, you may qualify for assistance through several programs and community agencies.

Visit KansasGasService.com/Cares for available resources and agency information. We can also work with you to explore payment options.



Volunteer Efforts to Bear Fruit for Food Security

It may take a while for a group of Kansas Gas Service volunteers to see the "fruits of their labor." Still, the time and energy they invested in planting 15 apple, pear and cherry trees in a Wichita neighborhood will yield benefits for generations to come.

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