



Be Energy Wise and Plan Ahead for Winter

Colder temperatures are just around the corner, and now is the perfect time to make sure your home is prepared before the chill sets in.

Safety First

By making sure your heating system is operating properly, you can help decrease the risk of carbon monoxide poisoning.

- » Make sure nothing is obstructing your heater's air intake.
- » Check that your vents and flues are intact and clear of any blockages.
- » Have a qualified contractor inspect your heating and cooling equipment annually.
- » Check or install a carbon monoxide detector according to the manufacturer's instructions.



Save Energy, Save Money

In spite of the cold, you can help reduce the impact of the weather on your utility bills.

- » Replace or clean heater's air filters.
- » Seal off unused rooms to prevent unnecessary heating.
- » Add weather-stripping to seal any drafty doors or windows.



If you're looking for an additional way to avoid seasonal fluctuations in your bill, consider enrolling in our Average Payment Plan, which spreads your natural gas expenses throughout the year. Log in to your account to sign up online or call us at 800-794-4780 to talk to one of our customer service representatives.



Rate Summaries Available Upon Request

Kansas Gas Service rate summaries and tariffs are available upon request for residential and nonresidential customers. For a complete listing, please visit KansasGasService.com or contact customer service at 800-794-4780.





We're Here to Help!

We understand some customers continue to face financial challenges brought on by the pandemic. Assistance is available through several programs and community agencies throughout Kansas. Visit [KansasGasService.com/CARES](https://www.kansasgasservice.com/CARES) for information about resources in your area.

Special Reconnection Payment Plan

October 1 – 31, customers whose service is disconnected and who have exhausted standard payment arrangements can pay one-fourth of their total account balance to restore their service. The remaining balance will be billed in six equal installments.

To make arrangements to restore service, call our Customer Contact Center at 800-794-4780, Monday through Friday, 7 a.m. – 7 p.m., to speak to a representative.



We're on Nextdoor

We've partnered with Nextdoor, the popular neighborhood social platform, to keep you informed about important information going on in your area. As a Nextdoor member in Kansas, you'll automatically get our posts in your newsfeed.



If you don't have a Nextdoor account yet, just visit [Nextdoor.com](https://www.Nextdoor.com) to sign up. There's also a free app available in the App Store and Google Play.



Make Life Easier with Electronic Billing and Auto Pay

As postage prices continue to increase and delivery time for mail slows, Kansas Gas Service is dedicated to offering our customers the most efficient, secure and cost-effective options for receiving and paying your monthly bill.

Auto- Pay is a **reliable** and **convenient** way to pay for your monthly bill without having to worry about the increase in postage price or delay of your payment being delivered by the due date. Simply sign up and we will notify you before we draft your account each month.

By signing up for our convenient electronic statements, customers will receive reliable monthly reminders sent directly to their email inbox without delay, which also saves you money by reducing postage and paper use.

With electronic statements and auto-pay, customers can spend less time worrying about their natural gas bill and more time on the lives around them.

Visit [KansasGasService.com/GoPaperless](https://www.KansasGasService.com/GoPaperless) to sign up today!

Shorten your to-do list by signing up for **Electronic Statements!**

