

**MARCH 2021**

## HAVE YOU SEEN US IN YOUR YARD?

From time to time, you might see a Kansas Gas Service technician in your yard. Don't worry – they are there for your safety. Every so often, our technicians may need to access your yard to check pipelines, conduct maintenance or take meter readings.

We are required by federal and state regulations to periodically survey our pipelines. To do that, our employees and contractors must have direct access to natural gas pipelines and equipment buried in your yard. An aboveground leak survey will typically take only a few minutes, and because it does not require access inside the home, you may not even notice it has been done. These routine leak surveys help us make sure our systems are operating properly and safely.

Kansas Gas Service employees also may need access to your yard when you have a scheduled appointment. Performing the following actions can help prepare for a quick and easy appointment:

- Leave your gate or fence unlocked the day of your appointment so the technician can easily access your natural gas meter.
- Be available to grant our technician access to your home if requested and needed as part of your appointment.
- Ensure that all pets are secured in a safe place – our technicians will not enter your home until pets have been secured.

If you're unsure of the legitimacy of someone claiming to work for Kansas Gas Service, ask to see their ID. Our employees always carry company photo identification cards, and they will be happy to show you upon request.

You can play a role in keeping meters and pipelines safe, too. Keep your meter clear of any obstructions or debris and avoid planting trees or large shrubs near your meter. Be sure to always call 811 at least two full business days before you dig so that any underground utility lines can be marked. And if you smell natural gas, leave the area immediately, and then call 911 and Kansas Gas Service at 888-482-4950.

To find more information about natural gas safety, visit [KansasGasService.com](https://www.KansasGasService.com).



## Weatherization Services Available to Improve Energy Efficiency and Lower Your Utility Bills

### **Kansas Gas Service Supports Statewide Program with \$80,000 Grant**

Kansas Gas Service customers may qualify for up to \$5,000 in weatherization-related home repair assistance thanks to a new partnership with the Kansas Housing Resources Corporation (KHRC), the state's housing finance agency. The funding, made possible through an \$80,000 grant from the ONE Gas Foundation, will finance essential home repairs and upgrades to enable weatherization services.

KHRC serves as administrator of the state's Weatherization Assistance Program, a federal initiative to provide free weatherization services to income-eligible households. Weatherization services include upgrades and improvements to help homes operate more efficiently, such as sealing air leaks, installing insulation, and repairing or replacing heating and cooling systems.

Weatherized homes are safer, more comfortable, more energy efficient, and less expensive to maintain, resulting in cost savings and health and wellness benefits for residents.

Recipients of the program must be at or below 200% of federal poverty guidelines to qualify. Households that receive Supplemental Security Income, Temporary Assistance for Needy Families or utility assistance from the Low Income Energy Assistance Program are automatically income-eligible.

Kansas Gas Service is pleased to support this important program that helps customers save money on energy costs and improve quality of life by providing a safer home environment. This is part of our commitment to build sustainable communities for our current and future customers.

For more information and to locate your region's program provider, call 785-217-2001 or visit [kshousingcorp.org/homeowners/weatherization-assistance](http://kshousingcorp.org/homeowners/weatherization-assistance).



## Can We Find Your Home In An Emergency?

In an emergency, first responders and Kansas Gas Service technicians depend on clearly marked addresses to find the right home as quickly as possible. Finding a residence can be challenging if house numbers are unreadable, hidden, unlit or missing. You can help emergency responders and service technicians locate your home by following these steps:

- Replace aging or faded numbers.
- Clear obstructions from blocking your house numbers (hanging plants, bushes, flags, etc.).
- Post large numbers that are visible from the street.
- If allowed, place your number near the street or on the curb, with a reflective coating and contrasting background.
- Make sure your house number can be seen from all directions - if your home is on a corner, post the number on all sides facing the street.